

Letter Grades

| | A (4.0) | B (3.0) | C (2.0) | D (1.0) | F (0.0) | Average Grade |
|------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------------|
| Community Character / Ambience | 4 | 32 | 8 | 2 | 0 | 2.83 |
| Natural Resources / Sustainability | 3 | 24 | 10 | 0 | 0 | 2.81 |
| Village Center | 3 | 15 | 18 | 3 | 0 | 2.46 |
| Housing / Residential Development | 4 | 17 | 8 | 1 | 0 | 2.80 |
| Transportation | 1 | 17 | 20 | 0 | 0 | 2.50 |
| Community Facilities / Utilities | 2 | 18 | 14 | 2 | 0 | 2.56 |
| | 17 | 123 | 78 | 8 | 0 | 2.66 |

Preliminary Interpretation

Participants at the meetings were reluctant to give “A” grades but the large number of “B” grades suggests general satisfaction with community efforts and results in the topical areas.

The overall grade across all topics is the general equivalent of a “B-” grade.

Participants at the meeting gave the lowest grades (below average) to:

- Village Center
- Transportation
- Community Facilities / Utilities

This suggests that participants would like to see more efforts and results in these areas.

Village Doing A Good Job

Community Character / Ambience

Physical Appearance

- Well-groomed, landscaping
- New England charm / appearance of homes and businesses
- Appearance and maintenance of all facilities including open space
- Size and scale of development
- Maintaining Old Town feel / character
- Open space / undeveloped land
- Appearance of downtown is good
- Maintaining open space and scenic landscape
- Hanging baskets

Community Feeling

- Getting input from residents for making these decisions
- Commission / community involvement

Community Amenities / Unique Facilities

- Fair Barn / Track
- Greenway / Village Hall
- Fair Barn
- Greenway / arboretum
- Walking trails
- Unique facilities
- Improving parks and walkways
- Walking trails / Wicker Park / Cannon Park
- Tufts Archives
- Historical sites
- Roundabout

Community Events

- Community Events
- Concerts
- Excellent community events
- Community events

Village Services

- Recycling services
- Zoning approvals
- Village staff
- Trash and recycling improvement

Natural Resources / Sustainability

Natural Resources / Sustainability

- Water quality
- Maintenance of flora / fauna
- Water treatment
- New water resources
- Re-establishing long-leaf pine areas
- Limited light pollution

Village Amenities

- Open space / Parks
- Natural areas
- Parks and open spaces
- Arboretum
- Greenway
- Parks (Camelot / Wicker)
- Greenways / Open Spaces / Arboretum
- Addition of Arboretum / new parks
- Open spaces
- Flowers / trees

Village Organizations

- Formed a Water Committee
- Communicating
- Involving volunteers to support good staff
- Dedicated committee members
- Creating Conservation Commission
- Organizations working effectively to improve the village

Village Services

- Recycling
- Yard trash
- Recycling process
- Addition of recycling program

Village Center

Facilities / Ambience

- Library / Old Post Office
- Variety of businesses and economy of goods available
- Walkability
- Community facilities
- Maintaining unique character
- Library
- Greenways / Arboretum / Wicker Park
- Keeping the ambience of the village
- Ambience / Cleanliness
- Good eating
- Consistent character of buildings
- Numerous restaurants encourage walking
- Maintain ambience

Appearance / Maintenance

- Greenbelt / new offices /arboretum
- Trash containers all over
- Beautification / streetscape
- Beautification / maintenance
- Landscaping
- Replacing empty buildings quickly
- Clean and beautiful

Community Events

- Community events
- Events

Miscellaneous

- Police presence
- Meetings like this
- Friendliness of Staff
- Recycling / going green
- Security / safety

Housing and Residential Development

Appearance / Maintenance

- Maintaining village character
- Consistency
- Golf course communities are well planned and maintained
- Historic Commission review
- Village historic district / homes
- Maintaining village proper
- Keeping out high rise buildings
- Minimal multi-family dwellings
- Homes look good from the street

Code / Enforcement

- Good code overall
- Stringent code that is followed
- Code enforcement – quick to address issues
- Good design controls
- Improved permitting process / inspections

Transportation

Vehicular Transportation

- Left turn lanes
- Design of traffic signals
- Roundabout on NC2
- Roundabout
- Traffic flow
- Roundabout
- New roundabout (more needed)
- Speed limit
- Road conditions / quick repairs

Other Transportation

- Legalize use of golf carts
- Greenways / sidewalks
- Greenways
- Greenway
- Resort transportation

Miscellaneous

- Excellent job by resort
- Excellent in open spaces

Community Facilities / Utilities

Public Services

- Trash, automatic trash collection
- Recycling
- Responsiveness of public works
- Trash / recycle
- Recycling / trash pickup
- Clean streets and upkeep in the village
- Current trash pickup
- Road maintenance

Public Safety

- Police
- Police / Fire Dept buildings
- Emergency services
- Crime enforcement
- Police and fire departments

Parks / Recreation

- Arboretum / Wicker Park / Open Spaces
- Good Park & Rec facilities and programs
- Existing greenway
- Recreation programs and parks
- Excellent recreation facilities
- Parks

Miscellaneous

- Village Hall building
- Condition of public facilities
- New buildings

Village Not Doing A Good Job

Community Character / Ambience

Lack of Amenities

- Lighting so residents can walk into village at night
- Sidewalks
- Need more pathways for walking and biking
- Lack of draw
- Street lighting in some neighborhoods with taste
- Could offer more community events
- Residential sprawl without amenities

Irritants / Blemishes

- Tree clearing near arboretum (condominium development?)
- Clear cutting in New core area
- Transportation
- Road surfaces in some neighborhoods
- Traffic control

Physical Issues / Appearance

- CAC – inconsistent development in neighborhoods
- Parking in the village
- Drainage
- Code enforcement (drainage) regarding new construction

Lack of Coordination / Planning

- Not considering traffic implications and priorities
- Collaboration with Southern Pines and Aberdeen

Miscellaneous

- Roundabout
- New Core – Communicating timeframes on new projects
- Trash collection / recycling
- Regulations may be intrusive at times
- Public transportation
- Restrictions applied to churches and other parking facilities

Natural Resources / Sustainability

Water Resources

- Water quantity
- Enforcement of irrigation
- Quicker action on comprehensive water plan
- Private well restrictions
- Inadequate plan for water use / conservation despite significant growth of population
- Water management
- Water quality

Other Resources

- Sensible tree preservation
- Invasive species / drought resistant plants
- Open spaces

Streets / Lighting

- Street lights
- Lack of lighting for hiking / biking options
- More reflective street signs
- Street sign readability

Public Services / Utilities

- Recycling / pick-up
- Recycling success
- Sewerage
- Need to solve drainage issue in central village
- Recycling

Other Issues

- Coordinating with the county
- Clean up village areas
- Energy audits
- Inadequate restrictions on noise pollution (leaf blowers in fall, etc.)
- General lack of communication from commissions to public
- Growth planning

Village Center

Vitality / Uses

- Not drawing / retaining enough retail
- Lack of arts / culture
- Retail deficiencies
- Need for specialty shops
- Promoting businesses
- Need more variety – shops

Parking

- Large parking lots should be paved
- Parking shortfall in center of village (some disagree)
- Not enough space for bicycles and golf carts
- Parking
- Parking
- Lost the time limits on parking
- Parking

Utility Issues

- Water / sewer system
- Water system
- Infrastructure / utilities

Other Issues

- Directional signage to the business district
- Confusing street signs
- Conflict between village interest versus private retail interests
- Transportation – shuttles
- DOT signage (too much)
- No high rises
- More streetlights needed
- Road maintenance / pothole repair

Housing and Residential Development

Code / Design Issues

- Inconsistent code enforcement – differences between areas
- Stricter housing codes
- Lots are too small
- No conformation of home designs

Regional Issues

- Outside development can choke Pinehurst – need broader planning with other communities
- Lack of planning / no vision

Other Issues

- Allowing large lots to be built on with 2 or more houses
- Infrastructure (roads, sewers)
- Parking in the village
- Need sidewalks and bike paths
- No emphasis on sustainable (or green) building design or construction

Transportation

Vehicular Transportation

- Parking
- Street signs
- Not so good within community
- Roadways will be snarled with increased population

Other Transportation

- Sidewalks outside of core village
- Management of bikes
- Golf cart traffic
- Public transit
- Lack of sidewalks leading to village center
- No public transportation for elderly
- Bicycle problem – more should be done on roads

Parking Issues

- Need time limits on parking in village core
- Zoning requiring too many parking spaces in some instances
- Village core parking

Other Issues

- Involving business community in decisions
- Police enforcement improving but could be better

Community Facilities / Utilities

Utility Issues

- Sewer and drainage need work
- Storm drainage / maintenance
- County on water / sewer
- Electric utilities underground
- Street lighting
- Water control
- Sewer system – especially around the lake
- Wells not being drilled / water supply
- Control of water destiny

Community Facility / Service Issues

- Recreation for more kids
- Recycling needs more attention
- Crime control
- Lack of recreation center
- Need community recreation – indoor facility

Transportation Issues

- Sidewalk restoration in the Village
- Speed limits are unevenly enforced (police are over enthusiastic)
- Enforcement of golf carts
- Speeding – Police need to do a better job
- Lack of walkways / bikeways / greenway trails
- Street repairs – county / state roads

Other Issues

- Existing ETJ (Jackson Hamlet)
- Better use of the Village Green
- Pinehurst Elementary
- Village Green facility
- Renewing tree planting program
- Lack of thicket upkeep (Old Town)
- Library need – start one

Suggested Strategies

Community Character / Ambience

Village Center

1. Fair incentives to lure practical businesses into the village and incentives to keep current businesses
2. Invigorate Village core through a more diverse mix of shops and outdoor facilities
3. Affordable square footage for small businesses
4. Planned long-term commercial/residential growth for New Core
5. Plan for retail in the village
6. Have a vital (working) downtown association
7. Keep building heights low (do not need a parking garage)
8. Village renewal in character with old and historical
9. Keep mixed use of village – not just shops
10. Improve village green as being discussed
11. More retail stores in the downtown area

Open Space / Greenways / Trails Sidewalks

12. Extend greenways / walking trails to more areas
13. Resume development of bike trails / walkways
14. Pedestrian friendly sidewalks
15. Construct sidewalks and accessible paths for getting all around town

Transportation

16. Improve street lighting
17. Traffic flow
18. Better planning for traffic and parking to respond to growth
19. Proposed NC211 bypass
20. Reduce speed limit to 25 MPH and enforce it

Utility / Drainage

21. Better lighting in the evening (ground lighting, lanterns, quaint lampposts)
22. Use preventative methods to avoid drainage problems in residential and commercial properties

Regional Coordination

23. Control continued growth
24. Work with surrounding jurisdictions
25. Coordinating of planning with surrounding communities (so we are not operating in a vacuum)

Other Strategies

26. Expand community events / more community events in downtown
27. Increase festivals connected to the area and for activities other than golf
28. Need for recreational activities
29. Maintain the recycling program

Natural Resources / Sustainability

Water Resources

1. Improve water storage – prevent drought
2. Develop a comprehensive water plan – more active leadership in the county – coordinate with Pinehurst Resort
3. Offer education on drought resistant plants
4. Improve water distribution plan for the county – must think larger than only the village for this issue

Other Resources

5. Sensible tree preservation
6. Energy audits (houses, businesses, government facilities)
7. Restore original Olmsted plantings in the village
8. Encourage the tree preservation program
9. Prevent erosion problems (pave streets, create gutters in Jackson Hamlet)

Open Space / Greenways

10. Support the continued development of the greenway program
11. Encourage more open spaces – planned and natural
12. Extension of greenway system – sidewalks, bike paths

Village Services

13. Make it easier to recycle – bins are always full
14. Mandate recycling / provide a recycling container / increase frequency of pickups
15. Allow for alternative energy (solar panels, “green” materials in construction, tax breaks, etc.
16. Coordinate on energy saving and recycling program
17. Explore all energy saving options including solar

Other Strategies

18. Preparation of strategies for growth
19. Maintenance of neighborhood and community spirit and sense of responsibility
20. Promote and enforce community ordinances
21. Install more streetlights
22. Improve communications and publicize the work of the village commissions
23. Sewer updates before catastrophe
24. Clarify and communicate the land use plan for New Core
25. Stick to planning ordinances of previous zoning commission
26. Insist on western connector to remove polluting traffic
27. Focus on cleanliness of the village
28. Use volunteer groups to assist with clean-up of village areas
29. Meetings available to everyone
30. Better use of the village for community gatherings – concerts farmers market
31. Examine the requirements of developers in terms of landscaping, water use, sewers, etc.

Village Center

Vitality / Uses

1. Attract more retail / more variety
2. Good decisions on New Core – maintain character of existing village yet encourage missing retail
3. Community concerts / events
4. Village activities – variety of events, regular events
5. Encourage businesses to be successful with incentives
6. Bring the liquor store back
7. Village Green with a good sound system
8. Coffee shop
9. More events – farmers market, etc.
10. Use New Core to create a “service park” – barber, dry cleaner, shoe repair, etc.
11. Need convenience store, small grocery, drugstore, gourmet grocery, deli, wine store
12. Entertainment areas – theater, plays, concerts, movies
13. More events for above areas

Parking / Transportation

14. Maximize the use of golf carts
15. Walking paths to village and school activities
16. Join together to resolve parking in the village center (employees)
17. Need parking solutions / underground parking
18. Improve transportation – small vehicles, establish public transportation

Overall Character

19. Historical markers / be proud of history
20. Lighting – gas lights – consistent with village ambience
21. Restore sand walking paths

Other Strategies

22. Keep old town character
23. Storefront for tourist info / visitors center
24. Improve utility system (drainage, water, cable system)
25. Inform residents about revenues / expenditures, etc.
26. Continue to regulate development - signage, zoning, architecture

Housing and Residential Development

Growth Management

1. Carefully limit growth based on full impact on all related services, schools
2. Expand public awareness of impacts of residential growth and educate residents about sustainable futures
3. Strategic planning

Character / Ambience

4. Maintain beauty of Pinehurst
5. Keep historic aspects
6. Continue to insist on favorable and compatible architecture
7. Builders should be required to submit a visual 3-D simulation of development proposed on a lot
8. Pattern book
9. Existing homes should be subject to community appearance standards, just like new homes
10. Ordinances / enforcement for PODS, yard art, statues, front-yard gardens, etc.

Other Strategies

11. Emphasize sustainable practices – charge impact fees to encourage reduction in utility use and provide grants or incentives for reducing energy use - Charge impact fees to generate revenue
12. Consider higher density in “new urbanism” strategies, where appropriate
13. Use sidewalks to separate pedestrians from cars
14. Protect tree areas
15. Keep small lots to an absolute minimum
16. Require builders to do more infrastructure such as sidewalks, lights, signs, etc.

Transportation

Vehicular Strategies - Regional

1. Encourage the NC211 bypass
2. Resolve traffic backups on NC211 at traffic circle
3. Impact of western connector
4. Implement village bypass to ease congestion
5. Make NC211 four lanes to alleviate traffic congestion
6. Connector road from NC211 to US1

Vehicular Strategies - Local

7. More consistency of speed limits
8. Need a village-wide speed limit (maybe 25 or 30)
9. Straighten curve on NC2
10. Hedges around the village chapel are too high and it is hard to see when you pull out from the library
11. Put police cars out on the street to help control speed
12. Different color paint on inside circle/curb at the roundabout
13. Define NC211 / NC5 intersection issues
14. Monitor NC2 – some use it to go through the village

Pedestrian / Bicycle / Other Strategies

15. Establish sidewalks in subdivisions
16. Bike / walking
17. Expanded use of golf carts, bikes and walking trails
18. Explore golf cart traffic outside of resort
19. Sidewalks, bikepaths, crosswalks should be specified
20. Consider alternate transportation – golf carts
21. Sidewalks and bike paths should be designated in various hubs throughout the village
22. Utilize golf carts more – make extra lane for golf carts, bikes, walking, etc.

Transit Strategies

23. Establish a motorized trolley system
24. Coordinate activities of Resort, Church, County, etc.
25. Improve public transportation to / from village (not just seniors)

Other Strategies

26. Get more clout used at State level on Bypass and other road issues
27. Lighting
28. New Core Parking Allowance
29. Develop additional parking – downtown area near shops

Community Facilities / Utilities

Recreation Strategies

1. More recreation for kids (facilities, programs, etc.)
2. Provide recreation facilities geared to families and seniors
3. Create more opportunities for recreation (ie – pool, greenway trails, etc.)
4. Develop an indoor community center for use during extreme weather
5. Community pool / indoor recreation center for young people / address needs of growing youth population

Public Services Strategies

6. Make recycling center more user friendly (hours, volunteers to help with sorting, etc.)
7. Set an example in recycling
8. Trash – everyone needs new containers / suggest one day trash and one day recycling
9. Look for methods to upgrade recycling

Utility Strategies

10. Work with County to update and upgrade sewers (village and lake area in particular)
11. More control of water supply / improve water lines
12. Water management and availability
13. Work out a relationship with county to work together on water / sewer issues and develop long term solutions
14. Water – get more village control over supply and service

Drainage Strategies

15. Maintain storm water drainage
16. Identify drainage problems within ROW and prioritize improvements

Other Strategies

17. Maintain restore existing sidewalks, create more sidewalks
18. Maintain open relationships with ETJ
19. Village signs
20. Increase fines for littering and trash receptacle placement
21. Uniformity of planning and zoning regulations
22. Establish a community garden
23. Develop Village Green / bandstand / wire for sound
24. Encourage golf cart use
25. Make sure Post Office does not leave downtown
26. Work with county to improve elementary school
27. Continued presence of neighborhood school
28. Greater focus on vandalism and crime
29. Street lights – improve or add to strategic intersections
30. Develop an IT facility for people to learn and use computers
31. Land – preserve undeveloped land as long as possible
32. Need bicycle paths – currently tough for bikes to get around

Noted Individual Comments

Community Character / Ambience

1. Maintain buffer area between Village and its neighbors (ETJ)
2. Community events are a large part of what make Pinehurst special
3. Limit sprinkler systems and use of grass (it is "a northern thing")
4. Do not allow 6' fences
5. Recognize most scenic roads (linden Road / Carolina Vista)

Natural Resources / Sustainability

6. Ban irrigation wells for new homes

Village Center

7. Old Town walks are overgrown and not maintained
8. More parking areas in walking distance to Center
9. It would be great to have a local theater and a first-rate bookstore

Housing and Residential Development

10. Maintaining / improving community appearance standards is key
11. We need to do a buildout of community and then look at water needs to ensure it is sustainable
12. Consider allowing home occupations / accessory apartments for residents family
13. Restrict size of houses in proportion to lot size

Transportation

14. Need a consistent speed limit throughout village
15. Transportation options for an aging population would be good
16. Consider a roundabout on NC5 at McCaskill (5 road intersection)
17. Need parking time limits in the village core
18. Consider golf course tunnels for courses #1 and #5

Community Facilities / Utilities

19. We need an overall drainage plan for older subdivisions

PLANNING POINTS - Value

| | Meeting 1 1/12/09 - PM Open | Meeting 2 1/13/09 - AM Open | Meeting 3 1/13/09 - PM Open | Meeting 4 1/14/09 - PM PES Parents | Total Points |
|--|-----------------------------------|-----------------------------------|-----------------------------------|--|-----------------|
|--|-----------------------------------|-----------------------------------|-----------------------------------|--|-----------------|

Conservation Issues

| | | | | | |
|--------------------------------------|-----|-----|-----|-----|--------------|
| ▪ Natural Resources / Sustainability | 370 | 405 | 360 | 45 | 1,180 |
| ▪ Open Space / Greenways | 520 | 360 | 280 | 145 | 1,305 |
| ▪ Community Character | 595 | 655 | 365 | 90 | 1,705 |

Development Issues

| | | | | | |
|------------------|-----|-----|-----|----|--------------|
| ▪ Village Center | 535 | 855 | 285 | 20 | 1,695 |
| ▪ Overall Growth | 465 | 655 | 295 | 35 | 1,450 |

Infrastructure Issues

| | | | | | |
|-------------------------------|-----|-----|-----|-----|--------------|
| ▪ Community Fac. / Recreation | 340 | 255 | 215 | 215 | 1,025 |
| ▪ Vehicular Transportation | 245 | 250 | 55 | 15 | 565 |
| ▪ Other Transportation | 360 | 310 | 300 | 95 | 1,065 |
| ▪ Utilities / Drainage | 600 | 555 | 500 | 30 | 1,685 |

Totals

| | | | | |
|-------|-------|-------|-----|---------------|
| 4,030 | 4,300 | 2,655 | 690 | 11,675 |
| 81+ | 86+ | 53+ | 13+ | 233+ |

PLANNING POINTS - Percent

| | Meeting 1 1/12/09 - PM Open | Meeting 2 1/13/09 - AM Open | Meeting 3 1/13/09 - PM Open | Meeting 4 1/14/09 - PM PES Parents | Average Share |
|--|-----------------------------------|-----------------------------------|-----------------------------------|--|------------------|
|--|-----------------------------------|-----------------------------------|-----------------------------------|--|------------------|

Conservation Issues

| | | | | | |
|--------------------------------------|-----|-----|-----|-----|------------|
| ▪ Natural Resources / Sustainability | 9% | 9% | 14% | 7% | 10% |
| ▪ Open Space / Greenways | 13% | 8% | 11% | 21% | 11% |
| ▪ Community Character | 15% | 15% | 14% | 13% | 15% |

Development Issues

| | | | | | |
|------------------|-----|-----|-----|----|------------|
| ▪ Village Center | 13% | 20% | 11% | 3% | 15% |
| ▪ Overall Growth | 12% | 15% | 11% | 5% | 12% |

Infrastructure Issues

| | | | | | |
|-------------------------------|-----|-----|-----|-----|------------|
| ▪ Community Fac. / Recreation | 9% | 6% | 8% | 31% | 9% |
| ▪ Vehicular Transportation | 6% | 6% | 2% | 2% | 5% |
| ▪ Other Transportation | 9% | 7% | 11% | 14% | 9% |
| ▪ Utilities / Drainage | 15% | 13% | 19% | 4% | 14% |

Totals

| | | | | |
|------|------|------|------|-------------|
| 100% | 100% | 100% | 100% | 100% |
|------|------|------|------|-------------|

Totals may not add due to rounding.